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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days

2009 NOV 13 P 3:55

Opinion **No.** 2009 - 83058

DOCKET CONTROL

Date: 11/13/2009**Complaint Description:** 08A Rate Case Items - Opposed

N/A Not Applicable

First:**Last:****Complaint By:**

Richard & Carolyn

Davidson

Account Name:

Richard & Carolyn Davidson

Home: [REDACTED]**Street:** [REDACTED]**Work:****City:**

Carefree

CBR:**State:**

AZ

Zip: 85377

is:**Utility Company:**

Liberty Water-Black Mountain Sewer Corporation

Division:

sewer

Contact Name: [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

From: [REDACTED]

Sent: Thursday, November 12, 2009 5:39 PM

To: Utilities Div - Mailbox

Cc: [REDACTED]

Subject: Support for Boulders Homeowners Association Petition to De-commission the Black Mountain Sewer Processing Plant in the Boulders

>

> Arizona Corporation Commission

> Docket Control

> 1200 West Washington

> Phoenix, AZ 85007

>

> Re. Black Mountain Sewer

> Docket Control No. SW-02361A-08-0609

>

> Dear Commissioners:

>

> This letter is written to encourage you to support our Community in their efforts to de-commission the Black Mountain Sewer Processing Plant located in the residential community in Carefree, AZ known as The Boulders. This plant produces strong and disgusting odors, loud noises disturbing what should be our tranquil evenings, frequent repair and pumper trucks driving through our residential area, parking on narrow roads interfering with traffic.

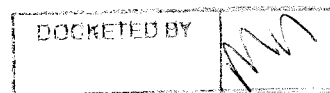
>

> Black Mountain Sewer has tried for years to mitigate this situation, but with minimal success. They have torn up our roads, installed new piping, replaced equipment, installed new equipment, added chemicals, cleaned out pipes and manholes. Nothing has solved the problem. Continued patch-work repairs and modifications are not

Arizona Corporation Commission

DOCKETED

NOV 13 2009



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going to solve the problem and will just [REDACTED] money needed. We realize that the de-commissioning will result in additional costs to the users, and I am willing to accept this additional burden.

>

> In addition to the bad living conditions, with this plant so close to our homes and recreation areas, we also fear that our property values will suffer if it remains.

>

> Thank you for your consideration.

>

>

>Richard & Carolyn Davidson

[REDACTED]
Carefree, AZ 85377

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed 1/13/2009

Opinion No. 2009 - 83058

SW-02361A-08-0609

ARIZONA CORPORATION COMMISSION

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Investigator: Richard Weiss

Phone: (000) 000-0000

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2009 - 83053

Date: 11/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Petition Petition

Account Name: Petition Petition

Home: (000) 000-0000

Street: na

Work: (00) 000-0000

City: Carefree

CBR:

State: AZ Zip:

is:

Utility Company: Liberty Water-Black Mountain Sewer Corporation

Division: sewer

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

OPPOSED - LIBERTY WATER BLACK MOUNTAIN SEWER - 3 CUSTOMERS

From:

Sent: Tuesday, November 10, 2009 7:43 PM

To: Utilities Div - Mailbox

Cc:

Subject: Support for Boulders Homeowners Association Petition to De-commission the Black Mountain Sewer Processing Plant

Black Mountain Sewer

Docket Control No. SW02361A08-0609

Dear Commissioners,

I support de-commissioning the Black Mountain Sewer Processing Plant located in the midst of a beautiful residential neighborhood within 100 feet of adjacent residences.

I recognize that there will be some costs to Black Mountain Sewer users involved in this de-commissioning and remediation effort, and I am willing to accept my share of these costs.

The problems my neighbors and I are experiencing prompting me to write this letter are identified below:

- Strong and nauseating odors, offensive to both Boulders residents and Boulders Resort guests, frequently coming from the Processing Plant
- Health concerns from chemicals required to be inserted trying to mitigate the odors
- Loud noises coming from the Processing Plant

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- Frequent repair and pumper trucks driving through the residential neighborhoods of the Boulders, and parking in front of the Processing Plant
- Decreased home and property values because of the proximity of the Processing Plant to many homes within the Boulders, and the odors, noises and truck traffic associated with the Processing Plant
- It would be more efficient to de-commission the Processing Plant now, rather than continue to waste more funds each year in costly repairs and then de-commissioning the Processing Plant and remediating the land at a later date.

Thank you for your consideration of this request,
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED 11/13/09
End of Comments

Date Completed: 11/13/2009

Opinion No. 2009 - 83053
